

Hello, Portfolio



IT BA

My name is Linh and I am a designer, but this is not a design portfolio but an IT BA portfolio. In this portfolio, I will summarize the knowledge that I have learned at VTI Academy

Requirements Analysis

Analyzing requirements and receiving requirements is the first job the BA must do, planning and collecting information from customers after each meeting.

Work with the product team to develop products, estimate progress, and avoid product maintenance errors

Get Non-Funcial or Function property request types

BA Core Concept Model

When customer needs have problems that need to be solved, apply BACCM with

6 elements to solve the problem: Needs, Change, Solution, Context, Value, Stakeholders. Apply these 6 factors to the needs of customers because of the problems they encounter

Plan Business Analysis

Summarize preliminary analysis information, list which features are suitable for the product. Apply A/B testing in the product development process to achieve optimal output products.

Communicate clear business analysis information and work with project participants. Blame the timeline for slipping during work.

→ high-level

- Triển khai CTV online
- Triển khai ứng dụng quản số nhân v, quản lý các tuyến bán hàng biết que
- Theo dõi tình trạng việc thực KH, chỉ tiêu KPIs.

- check in tại địa điểm bán hàng
- Sắp xếp tuyến bán hàng cũng như
- Process và chuẩn hóa bán, để control
- Theo dõi và báo cáo trong ngày

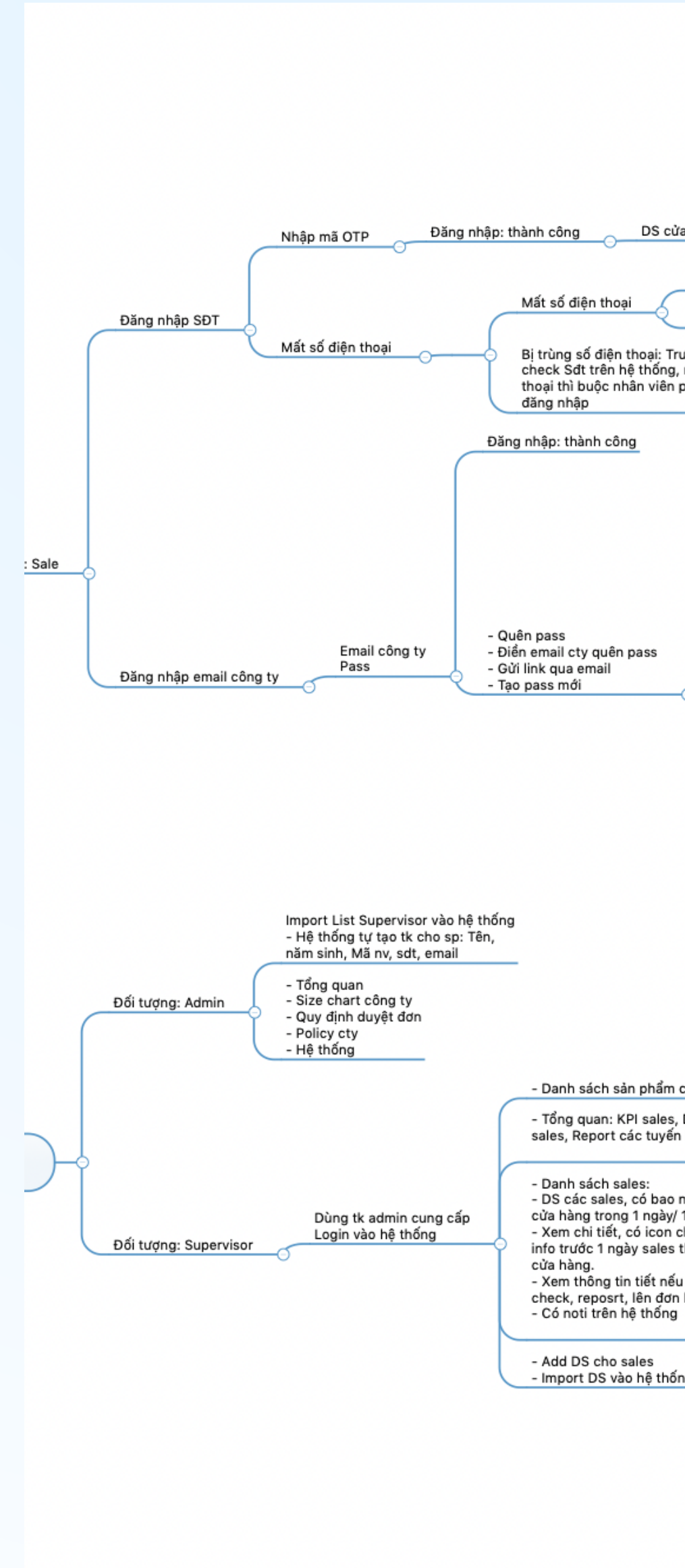
All data trên chuyển về database, từ đó
về kho trữ dữ liệu, check dữ liệu như
- Xây dựng phần mềm theo dõi GPS, xe
đang chở sàlan

Công nghệ, bị tác động môi trường, thời -
phương tiện di lại $\rightarrow$ đưa ra solution
- ý thức con người (giảm thiểu),
~~Lỗi như con người đã tạo ra lỗi hệ~~

Control được các hệ thống bán hàng và
Nắm đc tình hình bán hàng và chi tiêu
Tổ chức một cách và nhân lực

- Có quy định làm việc chuyên nghiệp →

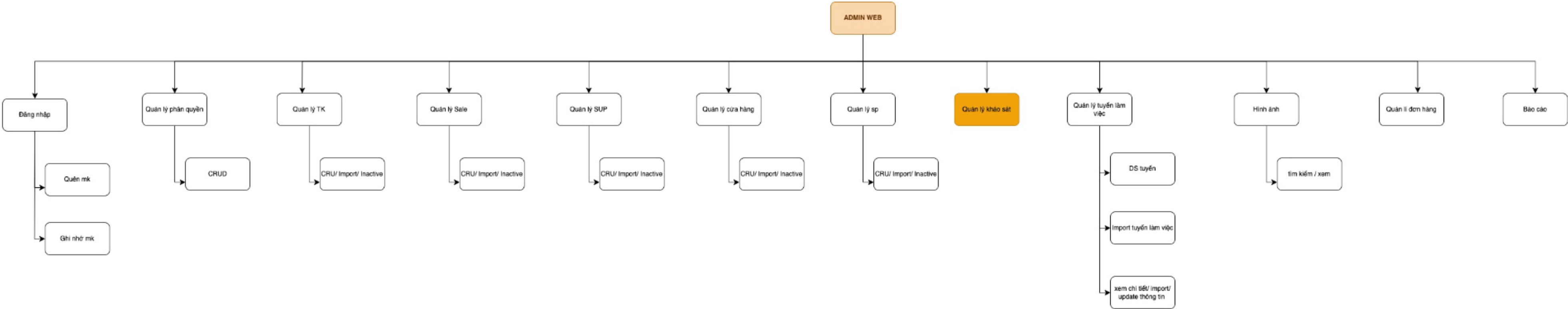
CEO
Marketing
Kish Dounh
Hr
Back office Admin



Function List & User Story

Fuction List: In Function there are 1 or more use cases. Decomposition of features

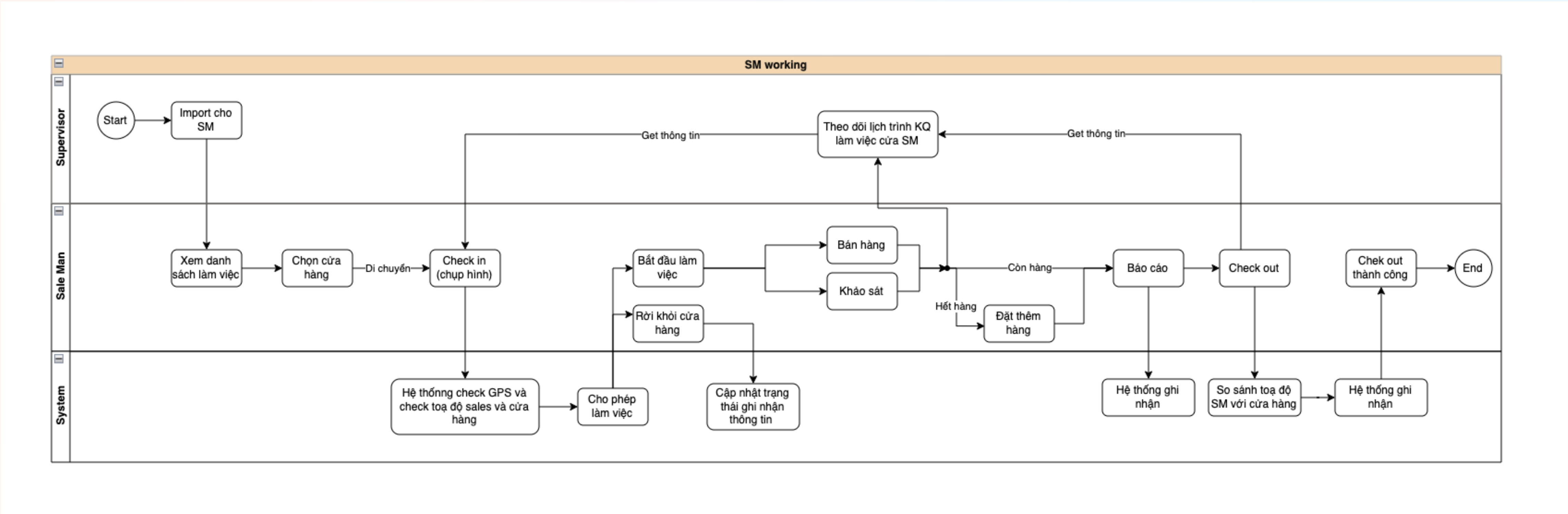
User Story: Overview of user needs/requirements. Express professional expectations without confusing actions and tasks

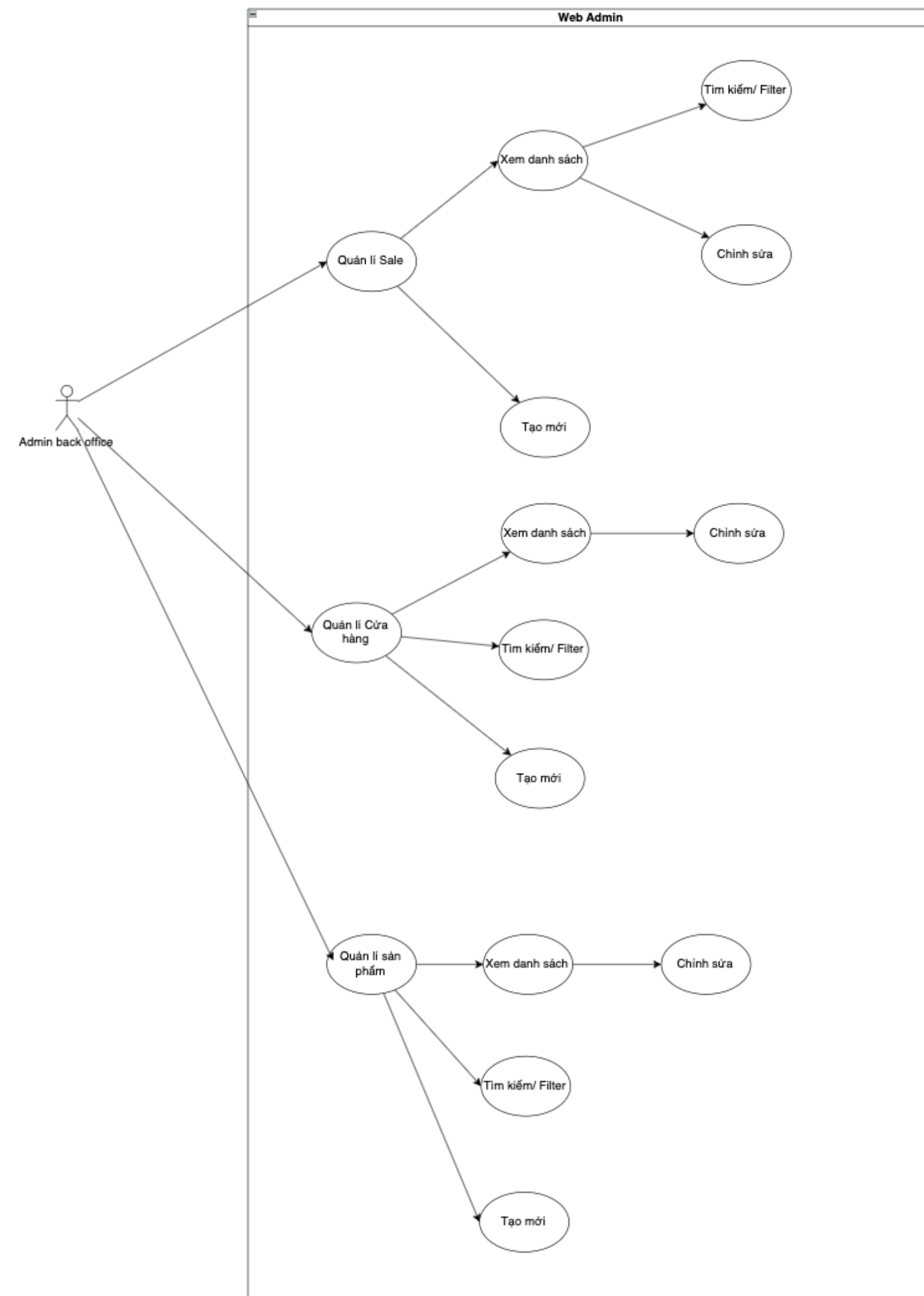


Business Process (BPMN)

Is a diagram describing business processes, defining software structure, features, and functions. Describe the overall picture of the project system.

The first thing to do is identify the end user, determine the starting and ending points, determine the function/ milestone, and describe in detail the Activity of each milestone.





Use Case Diagram

UML is a collection of different types of diagrams and representational details. System features:

- Activity Diagram
- Sequence Diagram
- Use Case Diagram

Use Case Diagram is the cases the user encounters and the actions of the system. The system and the people, who will be the users or stakeholders related to that feature

Use Case Specification

👉 **Click SRS Here:** <https://docs.google.com/document/d/1ngMoPlhGBjDBSq8MdD5TpaPFpsZE5oRWcA-cElieYbw/edit?usp=sharing>

Specific description

Description of occurring features, technical language features

Overview

Use case name, Use case ID, Description, Actor, Priority, Trigger, Pre-Condition, Post-Condition

Basic Flow/ Main Flow

Focus the specification on key flows and happy cases, the ideal flow has a successful outcome.

Alter Native Flow

Flow alternates between actors and systems such as successful use cases, no results, and failed searches
Rues: Non-functional regulations

- P/chọn thông tin và nhấn [Cập nhật] -> Hệ thống kiểm tra thông tin người dùng nhấn icon [Chỉnh sửa], hyperlink [Tên nhân viên]
- P/tiết phân quyền" như wireframe Thông tin chi tiết phân

- P/lệ -> Hệ thống tiến hành cập nhật thành công trong vòng 5 giây: "Cập nhật thành công -> Hệ thống tiến hành:
• Hiển thị thông báo popup cập nhật thành công."
• Hiển thị thông tin cập nhật phân quyền lên gridview

5. Kết thúc usecase

Flow mở rộng:

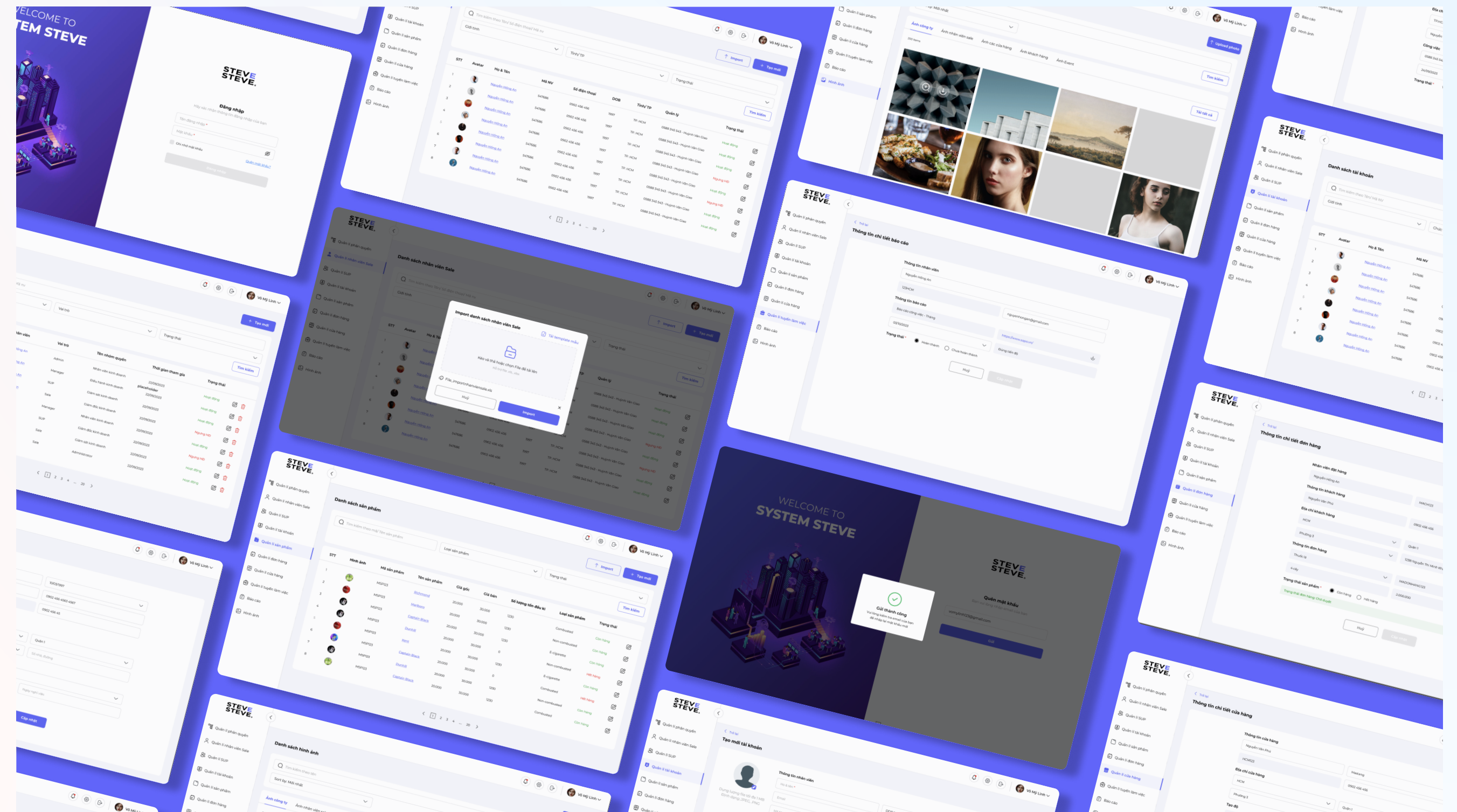
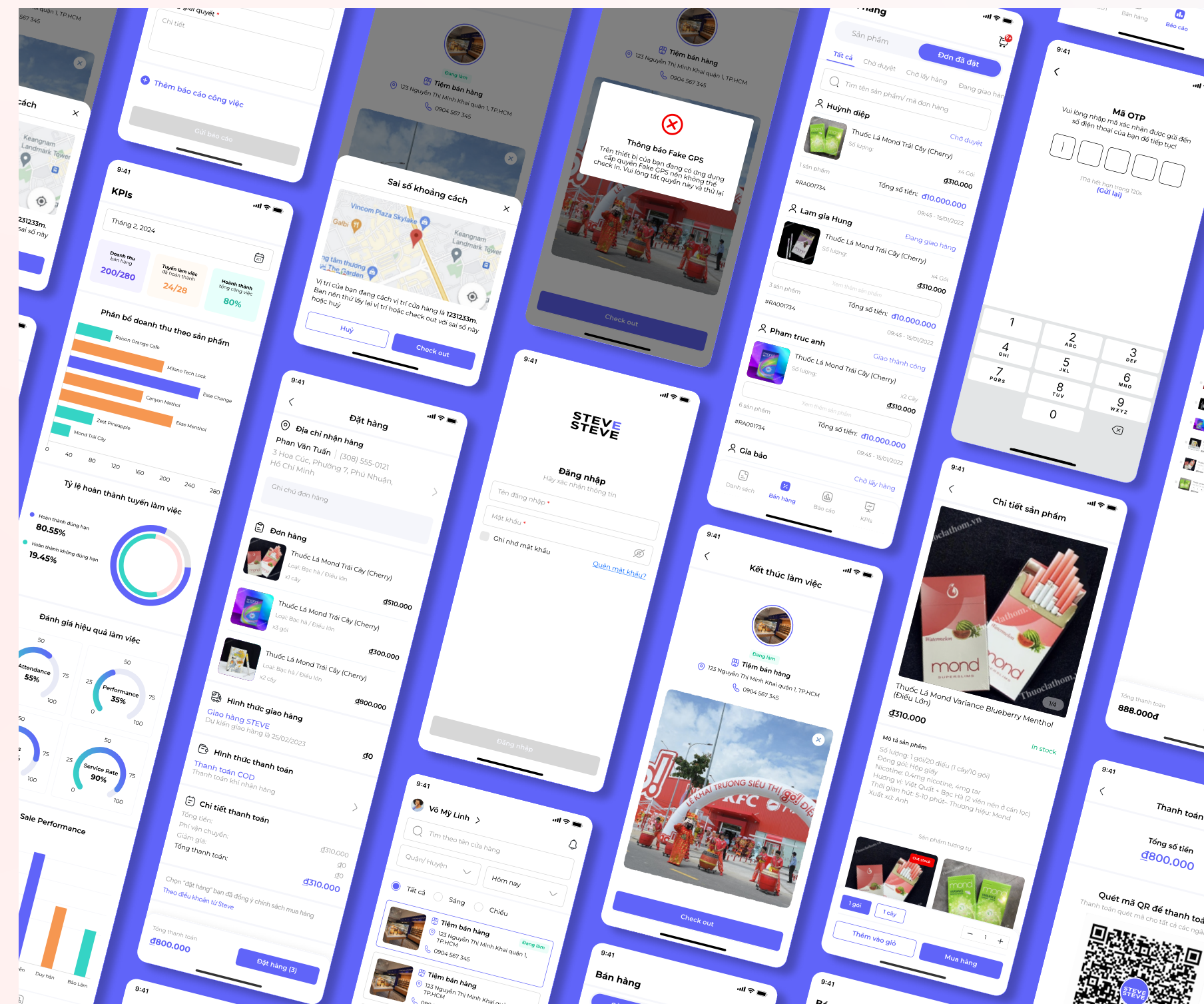
1a. Người dùng nhấn [Hủy] hoặc i
• Đóng màn hình "Thông tin chi tiết"
• Hiển thị màn hình "Quản lý phân quyền"
• Kết thúc usecase

Wireframe

👉 **Click WF Here:** <https://www.figma.com/file/HDVdwfpn3qX4eiQZnYbU9/WF-SALES?type=design&node-id=13%3A78&mode=design&t=NgkBQQUXAQEzggzw-1>

Things to do before drawing Wireframe. Identify features - function list. Identify screens and information. Shape the appropriate layout for each interface feature, linking screens into a navigation flow

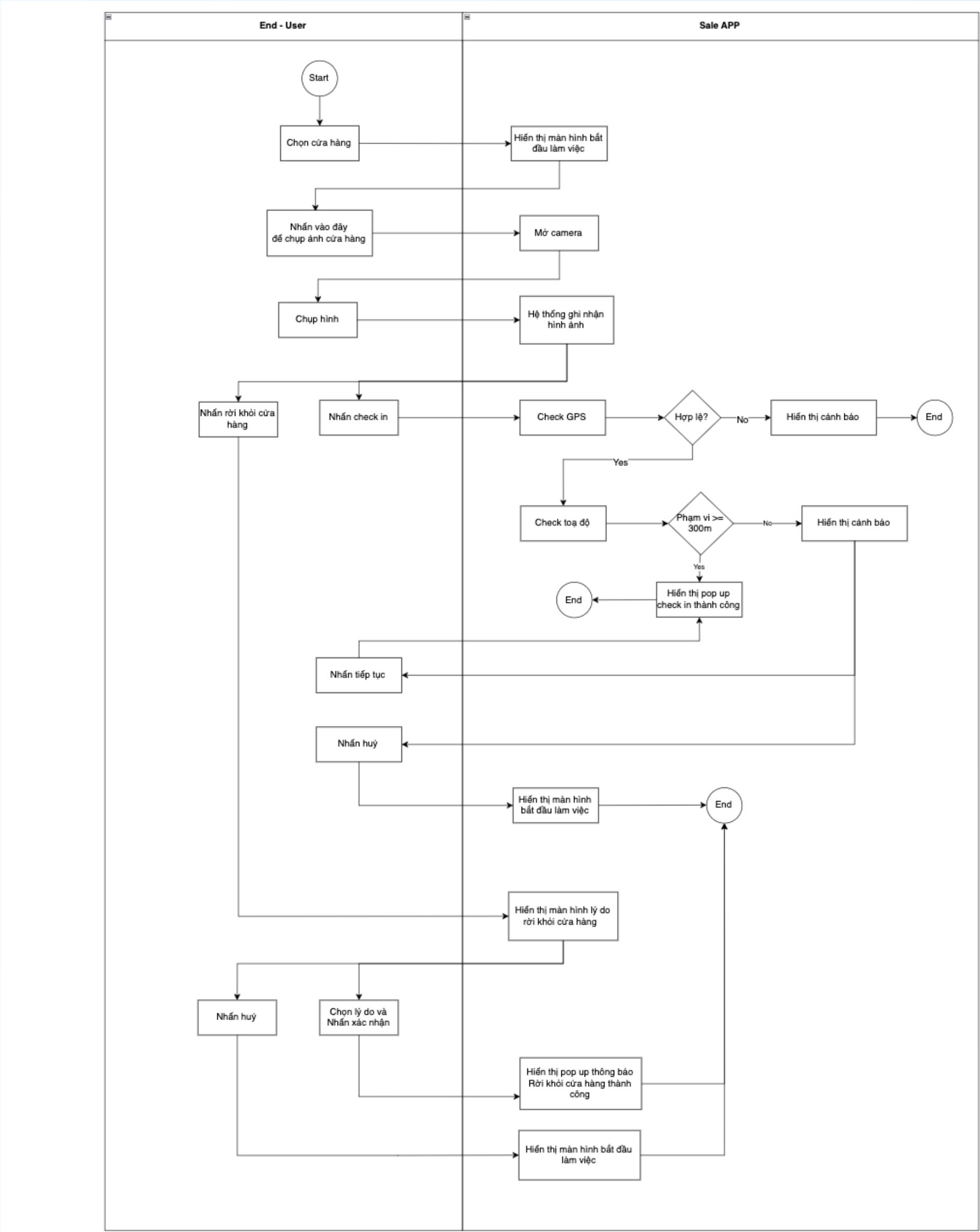
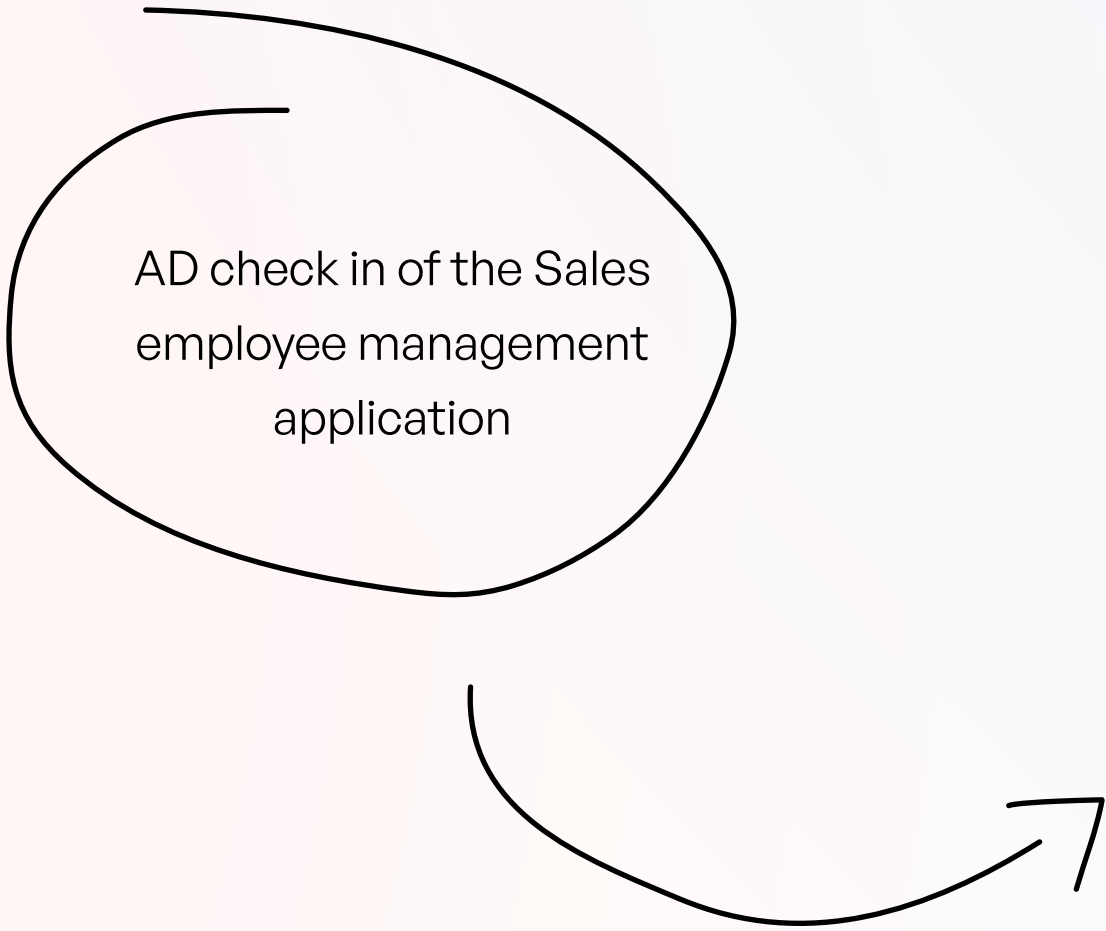
Wireframes, also known as skeletons or wire structures, are an important visual step for structural-level interface design. A Wireframe is often used to arrange functionality and content on a website.



Activity Diagram

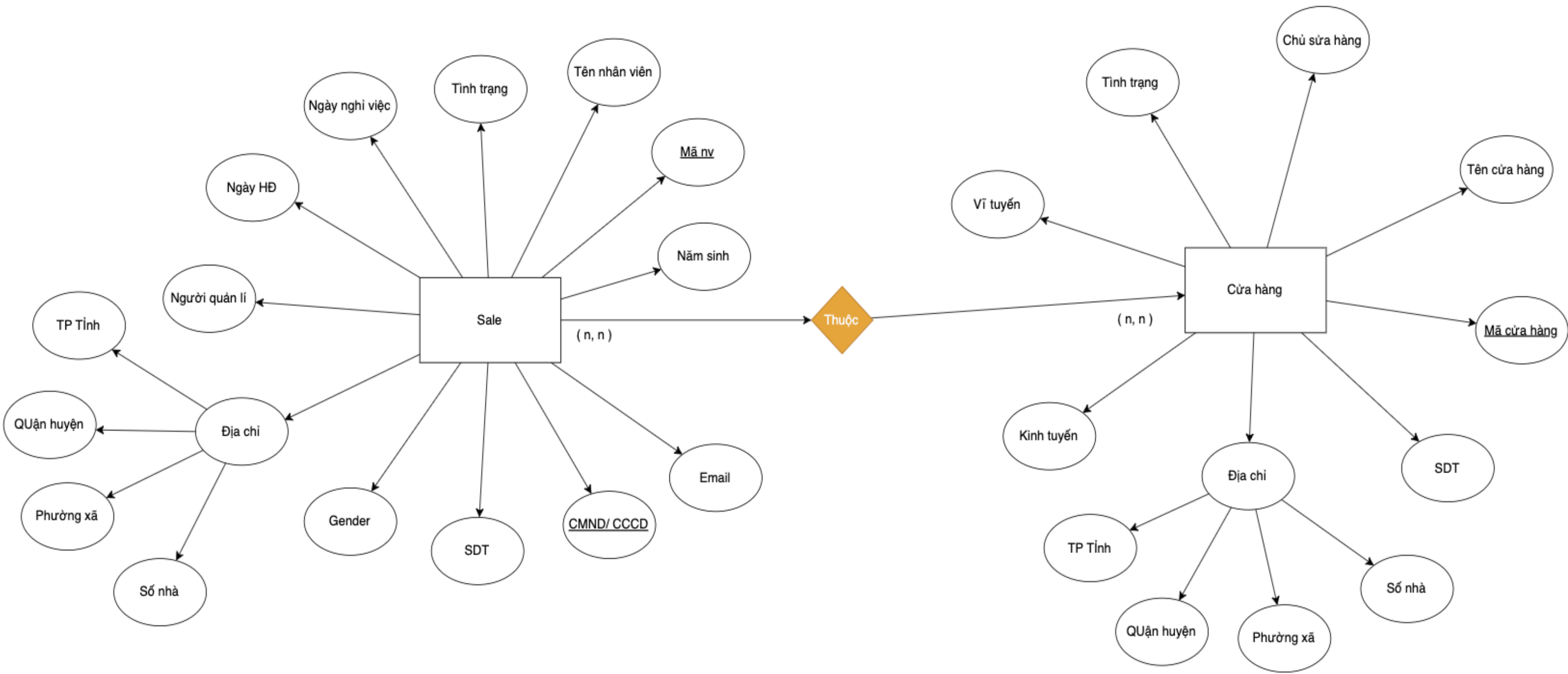
Activity Diagram is a diagram that describes the system's processing flow, located in the system analysis step. Describes a certain flow in the system

👉 Click AD Here: <file:///Users/milin/Documents/AD.pdf>



ER Reality Model

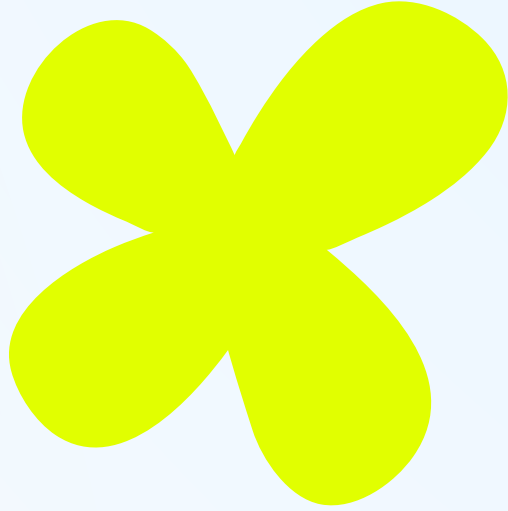
ER entity relationship diagram is a sales management model used to simulate relationships between entities such as people, things, and related concepts in a specific system or field.
An ER model will include specific entities, which will have interrelated relationships in different sales situations.



DataBase

The BA position is not the main Database, but if the BA understands it and how to analyze the system's processing flow, it will help the BA have a better grasp of the technical aspects.

Equipment Code	Name	Type	Manufacturer	Year of manufacture	Number of years of warranty	Wattage	Maintenance Freq by	Number of Maintenance Freq	Production Line	Production Stage	Machine/ Machine cluster	Ma
123	Máy Lọc	PD1	M Chế tạo	2022	2 năm	220w	Năm	2 lần 1 năm			LG	Sa
Equipment Code	Name	Type	Manufacturer	Production Line	Production Stage	Management department	ID Time Product	State				
123	Máy Lọc	PD1	M Chế tạo	PL1	PS1	Sale	34	Active				
Production Line			Production Stage1			Type						
ID	Name		ID	Name Production Stage		ID	Name type		Management department			
234	PL1		234	PS1		T123	PD1		ID	Name type		
235	PL2		234	PS2		T124	PD2		MD1	SALE 1		
236	PL3		234	PS3		T125	PD3		MD2	SALE 2		
									MD3	SALE 3		
Production Stage			Production Stage2			Machine/ Machine cluster			Maintenance Freq by			
ID	Name		iD	Name Production Stage		ID	Name type		ID	Name type		
01	PS1		235	PS1		M123	LG		MFB1	YEAR		
02	PS2		235	PS2		M124	SS		MFB2	MONTH		
03	PS3					M125	SUN		MFB3	DAY		
			Production Stage3									
			iD	Name Production Stage								
			236	PS1								
			236	PS2								
			236	PS3								
			Time Product									
			ID	Year of manufacture	Number of years of warranty	Wattage	Maintenance Freq by	Number of Maintenance Freq	Machine/ Machine cluster			
			34	2022	2 năm	220w	YEAR	2 lần 1 năm	LG			
			35	2023	3 năm	220w	MONTH	1 lần 1 năm	SS			
			36	2024	4 năm	220w	DAY	3 lần 1 năm	SUN			

Thank You 
For Watching!